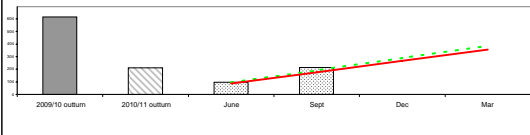
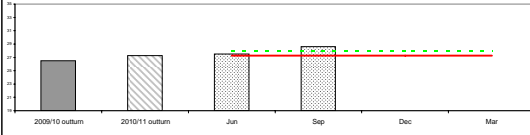
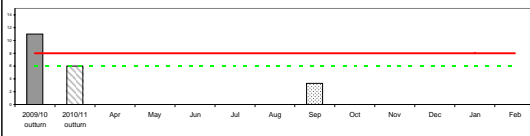
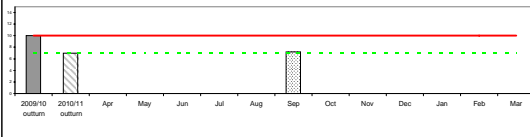


PI Ref No	PI Description	Responsible Officer & Directorate	Previous years' performance				2011/12 Performance Target range				Analysis of performance		
			Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Month Actual 2009/10 Outturn Target - Aspirational Target - Lowest Performance </div>													
Theme 1: One Tower Hamlets													
Strategic102a	Percentage of LP07 or above Local Authority staff that are women Measured in: % (This indicator was a former BVPI and is monitored as part of the Council's Workforce to Reflect the Community Strategy) Good Performance: Higher	Simon Kilbey Resources	51	50	46.34	49	50	46.5	50	45.35	RED	AMBER (-9.3%)	↓
There were 11 female leavers in the period between Q1 and Q2. This is in line with the wider trend in the Council which saw a higher proportion of leavers going from grades LPO7+ as a result of lean and other savings. Initiatives including the graduate recruitment programme, talent pools and coaching and mentoring schemes are in place to ensure continuous improvement of representation going forward.													
Strategic102b	Percentage of LP07 or above Local Authority staff that are from an ethnic minority. Measured in: % (This indicator was a former BVPI and is monitored as part of the Council's Workforce to Reflect the Community Strategy) Good Performance: Higher	Simon Kilbey Resources	17	27	22.23	24	27	22	30	23.19	GREEN	RED (-22.7%)	↓
Performance remains within target range, and has improved this quarter. However, figures can change with very small movements in numbers. New initiatives agreed as part of the Workforce to Reflect the Community programme will be brought into play in order to have a greater medium term impact on this indicator.													
Strategic102c	Percentage of LP07 or above Local Authority staff who have a disability (excluding those in maintained schools.) Measured in: % (This indicator was a former BVPI and is monitored as part of the Council's Workforce to Reflect the Community Strategy. Staff who have a disability are those that identify themselves as such in the staff survey, against the definition provided in the Disability Discrimination Act 1995). Good Performance: Higher	Simon Kilbey Resources	2	5.4	2	2	5.5	2	5.5	2	GREEN	RED (-70%)	○

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
<p>Currently, levels of reporting disability status among staff is at 75%. The equality audit planned for December will improve data quality and will potentially improve reporting levels among disabled staff. It is expected to have updated information by January 2012. On the basis of this information plans will be developed to improve representation.</p>													
Strategic002	<p>Number of working days/shifts lost to sickness absence per employee.</p> <p>Measured in: Number (the aggregate of working days lost due to sickness absence irrespective of whether this is self certified, certified by a GP or long term divided by the average number of FTE staff) Good Performance: Lower</p>	Simon Kilbey	8.54	6.5	7.31	7.88	6.5	7.25	6.5	7.17	GREEN	RED (-10.3%)	↑
<p>The latest available data for this measure relates to August 2011.</p> <p>AHWB - 9.58 days lost to sickness per employee CSF - 7.05 days lost to sickness per employee CE - 8.12 days lost to sickness per employee CLC - 5.50 days lost to sickness per employee D&R - 7.51 days lost to sickness per employee Resources - 8.59 days lost to sickness per employee</p> <p>There is an increase of 0.04 days which is 0.67 days above our target. There have been very slight increases in Resources and D&R and slight decreases in CE, CLC, CSF and Adults. CLC's sickness is now 1 day below the end of year target.</p>													
Strategic10a	<p>Customer Access Overall Satisfaction</p> <p>Measured in: % Good Performance: Higher</p>	<p>Claire Symonds</p> <p>Resources</p>	N/A	90	86.8	89.9	92	89	92	91	GREEN	AMBER (-1.09)	↑
<p>Despite reduced resources and slight increase in waiting times, satisfaction with the service remains stable.</p>													
Strategic001a	<p>Variation of projected outturn from budget (+/-)</p> <p>Measured in: £m Good Performance: Lower</p>	Chris Naylor	-0.031	0	-0.067	1.036	0	0	0	0.00	GREEN	GREEN	↑

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
<p>This is the forecast budget variance as at August 2011 as the September 2011 variance information hasn't yet been provided by Directorates.</p> <p>All Directorates were forecasting spend to budget, however there are risks that have been identified that will require close monitoring of spend during the year.</p>													
<p>Theme 2: A Great Place to Live</p>													
Strategic207 National164	<p>Net additional homes provided</p> <p>Measured in: Number (the sum of new build completions, minus demolitions, plus any gains or losses through change of use and conversions)</p> <p>Good Performance: Higher</p>	Jackie Odunoye Development & Renewal	2398	2999	1296	950	1,605	779	803	202	RED	RED (-75%)	↓
<p>The outturns for this measure are provisional only and are likely to change. The Q1 outturn has changed from 34 to 46 since we last reported. The provisional outturn for Q2 therefore (202 units) is very much under the lower bandwidth target of 779 and upper bandwidth target of 803 net additional homes delivery. However this does not accurately reflect on housing delivery due to the process through which this information is collected. For example, in this quarter there are 190 final certificates, occupation and completion certificates that have been received by the Council, but due to missing developmental (tenure and bedroom) breakdowns they cannot be counted. A site completion of 639 units is also pending and in the process of enforcement proceedings due to the Developer building an additional 21 units not approved at planning approval stage. Until enforcement proceedings have ended and decisions made, the 639 approved units cannot be counted as complete. Although Developers and Approved Inspectors are under no legal obligation to provide the Council with detailed completions information, processes are still being strengthened to collect accurate and timely information from them to maximise the numbers reported. It is also worth noting that housing completions are spread expected in Q4.</p>													
Strategic208 National165	<p>Number of affordable homes delivered (gross)</p> <p>Measured in: Number (the sum of social rent housing and intermediate housing - low cost home ownership and intermediate rent)</p> <p>Good Performance: Higher</p>	Jackie Odunoye Development & Renewal	1931	1287	733	142	1,231	594	616	638	GREEN	GREEN (3.6%)	↑
<p>638 units of new affordable housing were produced ending Q2. This exceeds the 6 monthly target of 616 units. It is rare for one quarter's figure to match the target exactly as this indicator does not measure a process which provides an even performance across the year. Completed housing units come in batches, as individual building projects complete, and the completion dates are never evenly distributed throughout the year. The forecast is that our annual performance will be comfortably over the target figure of 1231. The total predicted output for the year is now 1906, about 128 less than reported at the end of Quarter 1, as a number of significant schemes have suffered delays and are now very unlikely to complete before end March 2012. There are still 38 different schemes on site which are due to deliver units this year and our RSL partners, encouraged by the HCA, will be doing everything they can to ensure completion before the end of March 2012.</p>													
Strategic209	<p>Number of social rented housing completions for family housing (gross figures only)</p> <p>Measured in: Number (a count of the number of affordable housing - local authority, housing associations, and co-operative tenants. Family housing is 3 bedrooms or more)</p> <p>Good Performance: Higher</p>	Jackie Odunoye Development & Renewal	619	405	214	36	390	180	196	218	GREEN	GREEN (11.2%)	↑

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
<p>The six monthly target for this measure has been met. We are currently forecasting 649 family units for rent (target 390) to be delivered ending 31 March 2012. Additional commentary available under NI155.</p> 													
National111, National102	Percentage of household waste sent for reuse, recycling and composting Measured in: % Good performance: Higher	Jamie Blake Communities, Localities and Culture	26.51	32	27.26	28	0.29	27.26	28	28.62	GREEN	GREEN (2.21%)	↑
<p>Performance on this measure is already above target, and has improved from this time last year.</p> 													
National106	Improved street and environmental cleanliness - litter [Strategic Performance Measure Title: Levels of street & environmental cleanliness] Measured in % Good performance: Lower	Jamie Blake Communities, Localities and Culture	11	8	6	7	6	8	6	3.3	GREEN	GREEN (45%)	↑
<p>Performance on this measure is significantly above target, and has improved compared to this time last year. The Q2 actual for 2010/11 relates to figures from July 2010. This is because this the surveys used to measure performance on this indicator has changed this year, and therefore a July figure is the most appropriate comparator for this indicator - the direction of travel is measured according to this.</p> 													
National106b	Improved street and environmental cleanliness - detritus [Strategic Performance Measure Title: Levels of street & environmental cleanliness] Measured in % Good performance: Lower	Jamie Blake Communities, Localities and Culture	10	10	7	5	7	10	7	7.2	GREEN	GREEN (2.9%)	↓
<p>Performance against this measure is above target, though down from this time last year. Due to the time lag in the data, the relates to figures from July 2010. This is because the surveys used to measure performance on this indicator has changed this year, and therefore a July figure is the most appropriate comparator for this indicator - the direction of travel is measured according to this.</p> 													

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
	<p>Improved street and environmental cleanliness - graffiti [Strategic Performance Measure Title: Levels of street & environmental cleanliness]</p> <p>Measured in % Good performance: Lower</p>	Jamie Blake Communities, Localities and Culture	20	6	8	5	6	8	6	6.5	GREEN	GREEN (8.3%)	↓
<p>Performance on this measure is significantly above target, though down from this time last year, but please note that the Q2 actual for 2010/11 relates to figures from July 2010. This is because the surveys used to measure performance on this indicator has changed this year, and therefore a July figure is the most appropriate comparator for this indicator - the direction of travel is measured according to this.</p>													
	<p>Improved street and environmental cleanliness - fly-posting [Strategic Performance Measure Title: Levels of street & environmental cleanliness]</p> <p>Measured in % Good performance: Lower</p>	Jamie Blake Communities, Localities and Culture	8	2	3	3	2	2	2	2.9	RED	RED (-45%)	↑
<p>This measure is currently off target, but the outturn represents one of three surveys from the Tranche 1 survey for period April-July. Two of the hotspot wards for fly-posting have been surveyed. These were two of the worst wards, but despite this the result shows improvement on previous surveys. Intensive Enforcement Action carried out in previous years have paid dividends in improved scores. We expect results from future surveys to be lower. A new challenge process has been implemented and we are now only using the four whole grades (A,B,C,D). Improved survey process and training has been provided to officers which should result in more accurate scoring.</p>													
	<p>The number of households (per thousand households in the borough) who considered themselves as homeless, who approached the local authority's housing advice service's, and for whom housing advice casework intervention resolved their situation.</p> <p>Measured in: % Good Performance: Higher</p>	Colin Cormack Development & Renewal	11	9	6.4	9.72	10	2	2.5	1.9	RED	RED (-24%)	↓
<p>The data above refers to Q1 - this is the latest available data as there is a significant time lag with this measure. Our most important prevention method is by offering private sector properties as an alternative to the statutory homeless route and going in to temporary accommodation but this was severely affected by the government's proposed changes to Housing Benefit entitlements; landlords had become more reluctant to offer properties to benefit dependant people including our customers. With continual promotion, there has been a shift in some landlords' views on this matter and performance in housing people into the private sector has improved slightly but not enough for us to meet our target in this respect. We continue to work with landlords to ensure that rents remain affordable and that we are able to house people. We have also improved the incentive given to landlords to provide properties, funded from an increased homeless grant this year.</p>													
Theme 3: A Prosperous Community													
	<p>16 to 18 year olds who are not in education, employment or training (NEET)</p> <p>Measured in: % Good Performance: Lower</p>	Mary Durkin Children, Schools & Families	6	5.5	5.3	8.2	5	5.3	5	6.5	RED	RED (-30%)	↑

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
	<p>The percentage of NEET young people is 6.5% for this quarter(September), below our target of 5%. Sept 2011's figure is better than the same period last year (8.2%). Final out turn for the year is calculated as an average figure of November, December and January. Historically NEET figures between August - September increase until places at educational institutes are confirmed and recorded. The quarter average for July - September is 5.5%. Further to this the measurement criteria for this financial year has changed which has resulted in a higher figure for Tower Hamlets. These changes include:</p> <p>1) Reporting is now by Academic Age, not Actual Age so will include 19 year olds. As a result, Unknowns for 19 year olds has increased, as these may not always have been actively followed up in the past.</p> <p>2) The Activities Age cohort is now based on residency. Before April 2011, a young person resident in Tower Hamlets but attending College in Hackney would be counted under Hackney. Now they are counted under Tower Hamlets. As we are a net exporter of students, our learning figures will be higher.</p>												
Strategic027	<p>Proportion of children in poverty</p> <p>Measured in: % Good performance: Lower</p>	Anne Canning Children, Schools & Families	63.6	47.4	57	57	46.9	57	46.9	53	GREEN	GREEN (13%)	↑
	<p>Information on this indicator is collated by central government in arrears, therefore the latest information relates to 2009. 53% of children in the borough lived in poverty in 2009 compared to 57% in 2008. The London borough with the next highest levels is Islington with 43.8% of children living in poverty showing a significant gap between Tower Hamlets and Islington (13% points) and this is mirrored by FSM eligibility data with Tower Hamlets having the highest % at 56.5% followed by Islington at 47%. However Tower Hamlets has shown a 4% point improvement in levels of child poverty between 2008 and 2009 and a 7.3% point improvement since 2006 - the best rates of improvement in London for both one and three years. They also compare favourably to national and statistical neighbours' rates of improvement.</p> <p>Work has been taking place since 2009 however to improve rates of child poverty through our Child Poverty Strategy, and there is strong commitment throughout the Partnership to tackle this issue.</p>												
Strategic023	<p>Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy.</p> <p>Measured in: % (measured from birth to end of academic year in which a child turns 5, at least 6 points or more in the 13 EYFS statutory framework) Good Performance: Higher</p>	Anne Canning Children, Schools & Families	42.9	46	46	45.5	47	46	47	49.9	GREEN	GREEN (6.2%)	↑
	<p>Provisional 2010/11 attainment result. Regrading and appeals may affect the final outturn. The final results will not be available until January 2012 when more comprehensive final outturn comments will be provided.</p> <p>We continue to achieve steady and sustained improvement with a 4.5% increase to 49.9% - above the 47% target – of children achieving 78 points across all 13 scales and at least 6+ in Personal and Social Education and Communication, Language and Literacy.</p> <p>The September 2010/11 figure relates to the provisional figure for that year and the 2010/11 annual figure relates to the confirmed figure.</p>												
National027, Strategic027	<p>Achievement at level 4 or above in both English and Maths at Key Stage 2</p> <p>Measured in: % Good Performance: Higher</p>	Anne Canning Children, Schools & Families	74	80	76	75	78	76	78	75	RED	AMBER (-3.8%)	○
	<p>Provisional 2010/11 attainment result. Regrading and appeals may affect the final outturn. The final results will not be available until January 2012 when more comprehensive final outturn comments will be provided.</p> <p>Provisional figures show that 75% of primary school children achieved Level 4 or above in both English and Maths at Key Stage 2 – this is above the national average of 74% but below our target of 78%.</p> <p>The September 2010/11 figure relates to the provisional figure for that year and the 2010/11 annual figure relates to the confirmed figure.</p>												

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
National076 Strategic016	Number of schools where fewer than 60% of pupils achieve level 4 or above in both English and Maths at KS2 Measured in: % Good Performance: Lower	Anne Canning Children, Schools & Families	13		1	1	n/a	n/a	n/a	7	n/a	n/a	n/a
Provisional 2010/11 attainment result. Regrading and appeals may affect the final outturn. The final results will not be available until January 2012 when more comprehensive final outturn comments will be provided. Provisional 2011 figures show that in 7 local schools less than 60% of pupils achieved Level 4 or above in English and Maths at Key Stage 2 – this is one of the new DfE floor standards and needs to be looked at in conjunction with the two targets around expected progress of pupils at key stage 2 compared to the national median. A target needs to consider all three and has not been set yet as we wait confirmation of the current number of schools not meeting the new standard.													
National075 Strategic015	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths Measured in: % Good Performance: Higher	Anne Canning Children, Schools & Families	45.8	53	51.8	51.3	61	55	61	60.4	GREEN	GREEN (11.1%)	↑
Provisional 2010/11 attainment result. Regrading and appeals may affect the final outturn. The final results will not be available until January 2012 when more comprehensive final outturn comments will be provided. Provisional 2011 figures at Key Stage 4 are excellent with 62% of students achieving 5 or more A*-C grades at GCSE or equivalent including English and maths. This represents an impressive 10 percentage point improvement in one year and exceeds our target of 55.8%. It is likely that this provisional result will be better than the national average and represent the biggest improvement of any local authority area in a single year. The September 2010/11 figure relates to the provisional figure for that year and the 2010/11 annual figure relates to the confirmed figure.													
Strategic001	Improving A Level attainment - A Level Average Points Score per student in Tower Hamlets Measured in: Number Good Performance: Higher	Anne Canning Children, Schools & Families	631	Not Set	636.6	636.6	731.6	636.6	731.6	638.2	GREEN	RED (-12.8%)	↑
Provisional 2010/11 attainment result. Regrading and appeals may affect the final outturn. The final results will not be available until January 2012 when more comprehensive final outturn comments will be provided. We are within target range for this measure, but have not met our target of 731.6 points. However, we have seen improvement compared to last years figures.													
Strategic014 National051	Overall employment rate (working age) 2011/12 - Lower: Maintain the current gap between the Borough and London average rate (-8.3%) Upper: Reduce the gap to 7.3% Measured in: % Good Performance: Employment rate - Higher Gap - Lower	Nick Smales Development & Renewal	60.4	55.7	60.3	60.1	60.7	60.7	61.7	62.4	GREEN	GREEN (8.2%)	↑
TH Employment rate - 62.4 London Average rate - 69.1 Gap - 6.7 (JSA claimant count Sept 2011 = 9.9%) Gap maintained.													

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Month Actual 2009/10 Outturn </div> <div style="display: flex; justify-content: space-between;"> - - - - - Target - Aspirational — Target - Lowest Performance </div>													
Theme 4: A Safe and Cohesive Community													
Strategic 002 Operational 012	Number of most serious violent crimes per 1,000 population Measured in: Number (No. of recorded most serious violent crimes/total population x 1000) Good Performance: Lower	Andy Bamber Communities, Localities & Culture	2.14	2.0972	1.77	0.97	1.73	0.44	0.89	1.14	RED	RED (-28.1%)	↓
<p>We are more than 10% off our target on this measure and performance is not as good as this time last year. The Police have developed a range of initiatives to tackle the issue and improve performance including weekly weapon sweeps, special operations in Brick Lane area, working with partners to address gang issues on the Isle of Dogs, Operation Protect for after school patrols and search operations in and around licensed premises. The Council has recently implemented a borough wide drinking control zone on the recommendation of the Police to make an impact on alcohol related violence.</p>													
Strategic 001 Operational 012	Number of serious acquisitive crimes per 1,000 population Measured in: Number (No. of recorded serious acquisitive crimes/total population x 1000) Good Performance: Lower	Andy Bamber Communities, Localities & Culture	20.29	20.09	22.81	10.38	22.58	5.7	11.41	13.57	RED	RED (19%)	↓
<p>Serious acquisitive crime also presents a challenge for the Metropolitan Police within the borough; especially robbery, burglary and motor related crime. The Metropolitan Police are currently working with borough partners to develop and implement the Criminal Justice, Integrated Offender Management Programme. To enable this work the Mayor has funded the Dealer a Day initiative and provided a borough policing team of 21 Officers. The Borough Commander has also requested additional support from New Scotland Yard in the form of the Territorial Support Group to target identified robbery problem areas.</p>													
Theme 5: A Healthy and Supportive Community													
Strategic 012 Operational 012	Carers receiving needs assessment or review and a specific carer's service, or advice and information Measured in: % (number of carers whose needs were assessed or reviewed by the council in a year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year)	Deborah Cohen Adults, Health & Wellbeing	33.9	30.90	31.3 (Prov)	7.9	35	31.3	8	7.8	RED	AMBER (-2.5%)	↓

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
<p>All of the above information relates to Quarter 1 outturns as this is the latest data on this measure- Data for this measure is collated through commissioned service providers. Commission contracts stipulate that monitoring is to be provided one month following the end of the quarter. Performance information for Q2 will be collated and reported by end of November 2011.</p>													
Strategic 013 National 009	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time Measured in: % Good Performance: Lower	Jenny Boyd Children, Schools & Families	8.03	9-13%	10.16	11.81	3.5	12	3.5	8.7	GREEN	RED (-149%)	↑
<p>The outturn for this quarter is within target range but significantly off target. It is worth noting that a very stretching target has been set for this measure compared to previous years' performance.</p>													
National 130	Social care clients and carers in receipt of Self Directed Support Measured in: % Good Performance: Higher	Deborah Cohen Adults, Health & Wellbeing	10.7	30.7	30.7	7.3 (June)	90	40	50	39.4	RED	RED (-21.2%)	↑
<p>Tower Hamlets has increased performance on this indicator by 3.3 percentage points from the previous quarter. During this time the Directorate has implemented several projects within the Transforming Adult Social Care Programme (TASC) including a new customer journey. Adults Health and Wellbeing continues to embed personalisation within the new customer journey which will support the Directorate to achieve the targets set.</p>													
LAAM 122 National 123 Strategic 009	Stopping smoking Measured in: number Good Performance: Higher	Alwen Williams Primary Care Trust	1489	1061	1407	356	1350	512.5	675	577	GREEN	RED (-14.5)	↑

PI Ref No	PI Description	Responsible Officer & Directorate	Actual 2009/10	Target 2010/11	Actual 2010/11	Q2 Actual (Sept 10/11)	Target 2011/12	Q2 Target (Lower Bandwidth) (Sept 11/12)	Q2 Target (Sept 11/12)	Q2 Actual (Sept 11/12)	Within Target Range (RED / GREEN)	Variance (performance against Q2 target)	Direction of Travel (comparing 11/12 and 10/11 Q2 actual)
<p>The outturns above relate to Q1 as there is a time lag of a quarter on this measure, and therefore this is the latest data available.</p> <p>We have made a good start to the year with 1404 people setting quit dates and 577 achieving a 4 week quit. This gives a quit rate of 41%. We are 3% over our trajectory Q1 figure and are 21% towards our final end of year target. We are ahead of our performance at this date last year when we submitted 499 4 week quits.</p> <p>Latest data refers to Quarter 1 actual = 577. Data on this indicator is generally provided in arrears of a quarter.</p>													
<small>4.4.2.126 National 100 Strategic 007</small>	All-age all cause mortality rate - Male Measured in: Number Good Performance: Lower		787.88	787	714.7					714.7	GREEN	GREEN (9.2%)	↑
<small>4.4.2.126 National 100 Strategic 008</small>	All-age all cause mortality rate - Female Measured in: Number Good Performance: Lower		512.9	547	500					500	GREEN	GREEN (8.6%)	↑
<p>Information on this indicator is only available for the last financial year, and is generally provided a year in arrears due to the way the data is collected. Therefore this data represents outturns for 2010/11.</p>													